

LE-AX WATER DISTRICT

6000 Industrial Drive
Athens, OH 45701
740-594-0123 www.le-ax.com

WATER LOSS ABATEMENT POLICY

The Le-Ax Water District Water Loss Abatement Policy allows eligible customers who enroll and pay the annual fee to receive credits for qualifying leaks occurring on the customer's side of the meter. Credits are limited to a yearly maximum of \$600 per enrolled account during the coverage year. Intentional water use is not considered a leak. Credits cannot be applied toward water used to fill a pool or for water lost because a faucet, hose, or other fixture was left running.

The annual fee is \$32.00 per account and is due by December 15, 2026. Enrollment forms will be mailed to customers prior to December 1. Coverage under the Abatement Policy will begin with the December 2026 meter reading date and end with the December 2027 meter reading date.

This policy is available only to the account holder or landowner of a residential service with a meter set ranging from 5/8 inch through 1 inch. Existing customers must enroll by December 15, 2026, to be eligible. New owners or tenants may enroll during the coverage year. The enrollment fee and maximum available credit will be prorated based on the remaining coverage period. For a new owner or tenant enrolling during the coverage year, coverage begins when the completed enrollment and payment are received and does not apply retroactively to an earlier leak or water loss. Enrollment fees are nontransferable, and no refunds will be issued once an account is finalized.

Landowners may enroll rental properties if the tenant declines coverage. Coverage applies separately to each water tap and follows the service address regardless of tenant occupancy during the coverage year. Coverage purchased by a landowner is subject to the same requirements and limitations as coverage purchased by an account holder.

The account holder or landowner remains responsible for locating and repairing the leak and for all inspection, labor, material, and repair costs.

The customer must notify the District Office when a leak is discovered and again when repairs are completed. Notice and repair information must be provided within 60 calendar days after the date of the first bill reflecting the water loss. Once the bill containing the water loss has been generated, the customer must contact the District Office to request that the Water Loss Abatement credit be applied to the account.

Once Le-Ax verifies the leak and applies the credit, the customer is required to pay their average monthly bill. Average usage will be calculated using the account's previous 12 months of billing history. If 12 months of history are unavailable, the District will use the available account history or other comparable information to determine average usage.

Water Loss Abatement credits cannot be used to cover late fees or penalties accrued on the account. After the maximum credit has been reached, the customer is responsible for all additional charges and water losses for the remainder of the coverage year. The District retains the right to require proof of repairs. Acceptable documentation may include invoices, receipts, photographs, or other evidence approved by the District.

If you decide to enroll, please complete the form below and return it to the District Office with your payment of \$32.00. Enrollment may also be completed online at www.le-ax.com.

Account Holder Name: _____

Landowner (if applicable): _____

Le-Ax Account Number: _____

Service Address: _____

Phone: _____

Date: _____ Signature: _____